

What does it mean?

When you authorise us to make the transfer:

- We will bring your account from another bank to Banco Sabadell.
- You can also authorise us to transfer:
 - standing orders, and/or
 - direct debits.
- Furthermore, if you want to cancel your old account, you just need to check the corresponding option on the form.

A I Throughout the document, we will use the following terms:

- **Holder** (even if more than one): the holder(s) of the payment accounts. The transfer authorisation must be signed by all Holders.
- **Transferring provider**: institution in which the customer holds the account to be transferred.
- **Receiving provider**: institution to which the account is to be transferred (Banco de Sabadell, S.A.)

Steps to be taken

1 Fill in the form. For this, remember that:

- If you check **option A** in the first box of the document (request information from the transferring provider), you must also check **option A** in the second box (authorise the receiving provider).
- Similarly, if you check **option B** in the first box, you must also check **option B** in the second box.
- Please enter all digits of the account's **IBAN**.
- To fill in the section on the **date of execution of the transfer**:
 - Please add at least **13 business days*** to the date on which this form is submitted.
 - The date of execution of the transfer must be **after** the date obtained from this calculation.

*Saturdays, Sundays and Bank Holidays do not count.

- The **date and signature of the document** must be the same as the date on which this form is submitted.
- The box that refers to the **account holder** must include:
 - Name and surname(s) of all holders.
 - NIF (Tax ID number) of each holder.
 - Signature of all holders.

 Sabadell

Holders (requires authorisation from all account holders)

Name and surname(s)	Tax ID (NIF)	Signature
		

Please include the name, surname(s) and signature of all account holders. The account holders must match in both banks.

PERSONAL DATA PROTECTION

- **Data controller:** Banco de Sabadell, S.A. with registered office at Avenida Óscar Esplá, 37 - 03007 Alicante, Spain.
- **Contact details of the Data Protection Officer:** dataprotectionofficer@bancsabadell.com
- **Processing and legal grounds:** the data will be processed for the purpose of managing the account transfer request made by the Holder on the legal grounds of the execution of the request itself.
- **Rights:** in order to exercise their personal data protection rights, the data subject may write to the Bank's Data Protection Rights unit at the Bank's registered office or branches or by sending an email to the following address: ejercicioderechosprotecdatos@bancsabadell.com, in order to exercise the rights of access, rectification, objection, erasure, restriction and portability, and to exercise the right to object to automated individual decision-making that may significantly affect you or produce legal effects, pursuant to Article 22 of Regulation (EU) 2016/679. Similarly, should the data subject consider it necessary, they may contact the Spanish Data Protection Agency (www.agpd.es) in order to safeguard their rights.
- **Detailed information on personal data protection:** additional information can be found in the Annex published on the Bank's website (www.bancsabadell.com), in the section "Customer information" under "Annex of detailed information on personal data protection" or at any of the Bank's branches.

Date and signature: _____

The date indicated in the form must coincide with the date on which you submit your application.

Banco de Sabadell, S.A., Avda. Óscar Esplá, 37, 03007 Alicante, Spain. Entered in the Companies Register of Alicante, Volume 4070, Folio 1, Sheet A-156980. NIF A08000143

PAYMENT ACCOUNT TRANSFER REQUEST. HOLDERS' AUTHORISATION

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Holder's statement

With regards to this transfer, I hereby state that I know it is carried out according to the following aspects:

- The transferring provider:
 - Will have a **maximum period of five business days** to send to Banco Sabadell the information available on payment transactions linked to the old account.
 - Will proceed to the **cancellation** of:
 - standing orders, and
 - regular incoming transfers and direct debits.

All this according to the Holder's request and with effect as of the date indicated as the date of execution of the transfer.

- The requirement to have **enough funds** to cover the full amount of payments via cheque or card and other outstanding obligations of the old account, in addition to any direct debits until the date of execution of the transfer.
- The transfer of the resulting balance and, if any, the account cancellation instructions are conditional on there being no **impediments or outstanding obligations** to be debited from the account. If there are any impediments, the transferring provider must contact the Holder directly to resolve them.
- The Holder is obliged to return to the transferring provider all **unused cheques, cheque books** (for cancellation) and **bank cards**. If there are any impediments, the transferring provider must contact the Holder directly to resolve them.
- For any issues arising from the account transfer application, the Holder can submit a claim to the Customer Care Service (SAC) of both banks. In the case of Banco Sabadell, through its branches or its email address (**SAC@ bancsabaddell.com**). You may also submit your **claim** to the Bank's Ombudsman. Any complaints expressly ruled on by SAC or the Ombudsman may be resubmitted to the Complaints Service of the Bank of Spain, as provided in Article 30 of Law 44/2002, on Reform Measures of the Financial System and the regulations which implement or replace them.
- The account transfer involves:
 - On one hand, **two institutions** (the transferring and the receiving institutions), and
 - On the other hand, the **Holder**.

The Holder's complaint to the Bank of Spain's Complaints Service should be made **against both the transferring and the receiving institutions** once the complaint has been submitted to the Customer Care Service (SAC) of both institutions. To do this, you must provide **specific details** of the transfer transaction that you consider to have been done incorrectly, the **dates** on which the transfer was requested and on which it was carried out, the **delay and any other information necessary** to check whether the process was carried out correctly.

Holders (requires authorisation from all account holders)

Name and surname(s)	Tax ID (NIF)	Signature

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Date and signature: _____